

DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE MINUTES – August 12, 2015 10:00-11:00 a.m.

Facilitator: Alexis Tucey, DHCFP, Behavioral Health Supervisor

Webinar Address: <http://nvmedicaid.adobeconnect.com/bhmeeting/>

Call in number: 1-888-363-4735 Access Code 1846315

1. Purpose of BH Monthly Calls

- a. House Keeping – Providers were encouraged to mute calls by pressing “*6”. Alexis explained that questions and comments can be submitted in advance to the DHCFP behavioral mailbox and gave the mail box address: BehavioralHealth@dhcfp.nv.gov. Questions and comments should be submitted by the last Wednesday of the previous month.
- b. Introductions:
DHCFP: Alexis Tucey, Hilary Jones, Kim Riggs SURS: Russell Carpenter, Kurt Karast HPES: Sarah Ramirez, Ismael Lopez-Ferratt, Vicki Armstrong, Joann Katt, Tracy Wagner

1. DHCFP – Policy Updates:

- a. National Governor’s Association (NGA) Public Workshop Status Update: Alexis encouraged providers to attend and participate. [NGA Public Agenda Date 8-18-15](#)
- b. DSM V to ICD10 – Workshop – Alexis provided an overview of the upcoming implementation by October 2015. The removal of the Axis breakdown and explained the utilization of ICD 10 referencing the upcoming HPES training. (see below under HPES)
- c. Hearing Process: Providers vs. Recipients – Explained the Hearing Process for Providers. Addressing Peer to Peer and Reconsiderations

3. DHCFP- Surveillance Utilization Review (SUR)

- a. Treatment/Rehab Plan Documentation: Russ Carpenter provided an overview addressing Chapter 400 Policy specific to 403.2B. Subsection #2 Rehabilitation Plan Documentation, [MSM Chapter 400](#) Highlighted #9 and

readdressed Rehabilitative Plan and Progress Notes for Rehabilitative Mental Health Services [Web Announcement 835](#) Attached for review.

4. Hewlett Packard Enterprise Services (HPES) Update:

- a. Third Quarter 2015 Provider Workshops: [Web Announcement 941](#)
- b. ICD 10 Implementation Updates – [Web Announcement 948](#)
Live Training – Grant Sawyer Building in Las Vegas. Providers are encouraged to contact Ismael Lopez-Ferratt at ismael.lopez-ferratt@hp.com / 702-334-1622
- c. Reminder to check Eligibility for FFS/MCO
Prior Authorizations – limited documentation [Nevada Division of Health Care Financing and Policy Provider Portal > Home](#)
- d. Initial and Concurrent review timeframes
- e. Appeals process for Providers – Peer to Peer and Reconsideration
Ismael also provided an update concerning HP Announcements [Web Announcement 933](#) and [Web Announcement 938](#)

BH Questions/Answers:

Question: Is there a process for documenting when a consumer is unable and/or unwilling to sign a plan? Ex: visually impaired consumers, consumers experiencing challenges related to literacy.

A: When a recipient has a disability, it is still required that the treatment plan be explained to the recipient or their legal representative. Ex: if the recipient is visually impaired, the provider would explain verbally and then document the process in notes indicating that the recipient/or legal guardian if applicable has been included in the process. If the recipient/consumer is unable and/or unwilling to sign their individualized treatment plan this information must be reflected within the documentation. All other required signatures per policy further outlined in Chapter 400, Section 403.2B.2.

Question: Can you indicate what type of information will be provided in the training on 8/19 for ICD-10? Ismael provided a brief overview. Please proceed to Announcement 948 above for further information on the ICD-10 implementation.

Question: Will there be an updated FA-11 that does not have the multi-axial system, since that system is obsolete with the DSM-5? Yes, Prior Authorization are currently being revised to replace and will be in line with the ICD-10. All Prior Authorization utilizing the Multi-Axial System DSM will be revised to comply with the ICD-10

Reminders: Overview on NGA reminder, Division Website [NGA-Youth](#)

Alexis in closing provided the information for providers to email questions and comments any time prior to the webinar to BehavioralHealth@dhsfp.nv.gov